Frequently Asked Questions (FAQ) – Business Objects

1. **What universes have been developed for use by Air Force components?**
    Here's a list of universes currently available with a short description of each:
    a. <u>AF – RPA Tracker</u>. In production as of 1 Nov 2002. This universe is used for reports on Requests for Personnel Action and their processing timeliness.
    b. <u>Acquisition</u> – Specialized universe for Acquisition and Lab Demo users.
    c. <u>HR Reporting Universe</u> – The main universe for reporting on almost every field currently being used in the CSU (Customer Support Unit) database. Over 150 corporate documents (canned reports) have been developed. Air Staff/MAJCOMs/Bases without local servers use the Global CSU at AFPC.
    d. <u>HR Reporting – End of Month</u> – This is a copy of the HR Reporting Universe that accesses a month-end snapshot database.
    e. <u>Injury Comp Summary (CW)</u> - Objects in this universe relate to Department of Labor statistics (summarized) for EEO and labor reporting.
    f. <u>Injury Comp Detailed (CW2)</u> – Objects in this universe relate to Department of Labor statistics (detailed) used for EEO and labor reporting.
    g. <u>Manpower</u> – This simple universe reports on raw authorizations – an extract from the legacy AQP12A file.
    h. <u>NAF</u> – This universe contains additional objects unique to Non Appropriated Fund personnel data plus the majority of objects in the HR Reporting Universe.
    i. <u>NAFHIST</u> – A universe pointing to a snapshot of five years of NAF legacy history.
    j. <u>Personnel Actions History</u> – In production as of Dec 2002, this universe is used to report on closed personnel actions (legacy and modern) for all Appropriated Fund employees. It is a replacement for legacy's CJ file. This universe uses legacy data from the interim CMIS database (base-level data), and personnel actions data for all modern DCPDS records, both active and separated.
    k. <u>RESUMIX</u> – (In development) Universe pointing to RESUMIX database.

2. **Why do I sometimes get "No Data to Fetch" messages on some reports that use objects from the Experience History Class or PAS class? (Related question: Why can I successfully run a Civ-Brief one day, but the next day the experience history section is blank?)** Generally this is due to a bad refresh or a table did not get populated when the scripts were executed. Not all of the classes or objects you see in the universe come from the CSU. For example, the experience history data comes from a script that runs against CPDSS. So even if you have a good CSU refresh, you might be missing some data in your database because it comes from a different script or source. We have no automated way to check whether these extra scripts have populated your tables, so if you encounter this problem please call us at DSN 665-2261.

3. **What is the process for requesting a change in a universe?** Procedures are detailed in the Business Objects Deployment Plan on the AFPC/DPC website http://www.afpc.randolph.af.mil/dpc/bo/bo.htm . Please review the BO Request Tracker on the same web page as this enhancement/problem may have been previously addressed.

4. **I need more user licenses. How do I find out how many I'm authorized?** This information can be found at the AFPC/DPC website in the BO Deployment Plan (see FAQ question #3).

5. **It's really difficult finding the object I'm looking for in the HR Reporting Universe. Is there a quick and easy way of 'finding' an object to use in my report?** Business Objects is aware of having no 'search' capability in the reporter software, but they are working this and will have this in a future software release (no estimated time of completion). In the interim, we've developed an MSExcel spreadsheet that enables the user to employ the 'find' capability. Once you've found the object, refer to the class in which the object resides and you can then select it in the query panel (data provider). We recommend that you 'copy' the spreadsheet from the website http://www.afpc.randolph.af.mil/dpc/bo/bo.htm to your local 'C' drive and use it in conjunction with Business Objects. Several experienced users have commented that it does make the search considerably less cumbersome. A word to the wise: when we notify you of a new universe release, we also change the spreadsheet version to coincide with the version of the universe that has been deployed. If you have questions about the version number, open Business Objects, select the universe release number object and run the report. The universe version number must match the version number in the spreadsheet file name.

6. **Prior to the new universe release I just received, the report I created was working just fine. Now I'm getting an "Obsolete Query Object" message when I run it. The new universe 'broke' my report. What happened?** We avoid, where possible, making major universe changes that will 'break' reports, but occasionally a report 'breaks' anyway. We document any changes, additions, or deletions made to a new universe release. There are separate sheets devoted to those categories. We strongly suggest that you review the changes made to the universe through the new spreadsheet that we post to the website. Please refer to our Tips & Tricks document that shows you how to work with this error message.